



North Central London
Clinical Commissioning Group

Staff Briefing 23 April 2020



Covid-19 and system recovery planning

Covid-19 and system recovery planning

- There is cautious optimism in London that we are seeing a small reduction in the overall number of Covid-19 positive individuals requiring hospital care.
- This is very early days and there is no room for complacency in terms of our London system response.
- London is beginning to think about system recovery but absolutely no action would be taken that could be at the expense of caring for Covid-19 patients right now.
- In line with this approach, our NCL system leaders are beginning to think about system recovery.



Communicating with member practices

Communicating with practices

- Our member practices are reporting that they are feeling overwhelmed by the volume of information being circulated at present.
- It is essential that we are providing them with critical updates and useful information in as coordinated way as possible, to support them to remain effective, resilient and protected.
- We are therefore asking all staff to restrict communications with our member practices wherever possible.
- This will allow us to issue them in a joined-up way, and we have implemented a process to support this.

Primary Care Gateway

- The Covid-19 Primary Care workstream will act as a Gateway for all Covid-19 messaging for practices.
- The Gateway will:
 - collate Primary Care information from a variety of places (including NHSE London, STP workstreams, CCG workstreams, Providers, Boroughs, etc)
 - review all requests for information to be sent to practices
 - categorise the request (as either 'Critical', 'Important' or 'For information')
 - agree appropriate dissemination
 - provide context for communications, where necessary.
- This is being coordinated in three main ways:
 1. Covid-19 GP Microsite
 2. Email communications
 3. Online briefings.

Covid-19 GP microsite

- Last week we launched a new Covid-19 GP microsite (webpage).
- This can be accessed here: <http://coronavirus.ncl.nhs.sitekit.net/>.
- The microsite has clear sections, with new content clearly identified.
- Content available on national websites (eg NHS E / I and PHE) will be linked to from the microsite.
- Clinical and operational oversight will help make sure anything that is out of date or has been superseded is removed and that the most up to date information is always available.

Critical email updates for primary care

- Critical updates will be sent once a day, at 3.00pm, as required.
- If there are multiple critical items, they will be collated within the same email.
- The email will be clearly marked for recipients as containing critical information.

Important updates for primary care

- Important information will be included in the twice weekly NCL GP Bulletin.
- The Bulletin is sent every Tuesday and Friday at approx. 3.00pm.
- The Bulletin format has been re-designed and is now much simpler for recipients to review with clear sections and links through to the GP microsite for further information.
- NCL GP Bulletins will be uploaded to the Covid-19 GP Microsite and the NCL CCG Staff Intranet: <https://intranet.northcentrallondonccg.nhs.uk/news/covid-19-updates.htm>

Online briefings

- Dr Jo Sauvage is hosting a weekly all practice briefing on MS Teams.
- The focus will be drawing attention to:
 - Critical information and key actions for each week
 - CAG decisions
 - Key CCG and STP workstream updates
 - PPE, Testing, Staffing capacity
 - Practice resilience.
- Key CCG staff are also attending these sessions.

Submitting content to the Gateway

- Any items that need to be cascaded or communicated to NCL practices must be submitted to the NCL Primary Care workstream via the ICC inbox:
ncl.covid-19enquiries@nhs.net
- Emails should be clearly marked:
 - FOR DISSEMINATION TO PRACTICES: CRITICAL – *SUBJECT*
 - FOR DISSEMINATION TO PRACTICES: IMPORTANT – *SUBJECT*
 - FOR DISSEMINATION TO PRACTICES: FOR INFO – *SUBJECT*.
- There is a template for submissions available on the Staff Intranet here:
<https://intranet.northcentrallondonccg.nhs.uk/news/covid-19-updates.htm>
- Information that is incomplete will be returned to the requestor for completion.
- Deadlines for inclusion:
 - Tuesday Bulletin content must be received by midday Monday
 - Friday Bulletin content must be received by midday Thursday.

Local borough GP communications

- Local comms and engagement colleagues are continuing to send borough-based newsletters and can update borough-specific information on GP intranets / websites.
- There will be no duplication with the Covid-19 information shared via the Covid-19 Primary Care workstream.
- Please contact your borough comms and engagement lead for local newsletter or GP website/intranet submissions.
 - Barnet: Robyn.Sandler@nhs.net
 - Camden: Martin.Emery@nhs.net
 - Enfield: Laura.Andrews5@nhs.net
 - Haringey: Robert.Good@nhs.net
 - Islington: Kristina.Pedder@nhs.net



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NCL CCG Clinical
Leads confirmed

NCL CCG Clinical Leads confirmed

- We have recruited some fantastic clinical leaders from across the five boroughs to be part of new model of clinical leadership for North Central London CCG, with the majority of roles now filled for 2020/21.
- Due to the ongoing impacts of Covid-19, clinical leads are supporting the NCL response in a variety of ways, and will continue to do so. Further information will be shared shortly on the roles individual leads are taking on during this time.
- All roles not appointed to through the initial recruitment and selection process will be advertised more widely. In light of the ongoing Covid-19 response, the timetable for further recruitment to fill vacancies will be confirmed at a later date.
- Since we published the outcome of the review, a range of feedback on the model and the roles set out for 2020/21 has been received. This feedback has been captured and will be reviewed in full once the current Covid-19 response allows us to devote the appropriate attention to it.

NCL-wide Clinical Leads



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Assurance		
Portfolio area	Role	Appointed clinical lead
Safeguarding	Named GP for Adult Safeguarding: Haringey	Lionel Sherman
Safeguarding	Named GP for Safeguarding Children: Camden	Claire Taylor
Safeguarding	Named GP for Safeguarding Adults: Camden	Dee Hora
Safeguarding	Named GP for Safeguarding Children: Enfield	Vipulan Tiagrarsah
Safeguarding	Named GP for Safeguarding Adults: Islington	Dee Hora
Safeguarding	Named GP for Safeguarding Children: Islington	Neera Dholakia
Safeguarding	Named Safeguarding Lead: Haringey	Julie Thomas
Safeguarding	Named Childrens Safeguarding Lead: Enfield	Christina Lopez Pieg
Quality & Safety	NCL Quality and Safety Clinical Lead	Barry Subel
	NCL Quality and Safety Clinical Lead	VACANT

NCL-wide Clinical Leads



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NCL-wide Commissioning Support and Transformation Delivery		
Portfolio area	Role	Appointed clinical lead
Strategic Commissioning	Independent GP	Dominic Roberts
	NCL Acute Commissioning Clinical Lead	Dee Hora
	NCL Non-Acute Commissioning Clinical Lead	Barry Subel
Start Well	NCL Children and Young People Lead	Oliver Anglin
Live Well	NCL Mental Health Lead	VACANT
	NCL Outpatient Transformation Lead	Dee Hora
	NCL Evidence Based interventions Lead	Philip Taylor
Age Well	NCL PCN Development Lead: Long Term Conditions and Personalisation	Katie Coleman
	NCL PCN Development Lead: Care Homes/Frailty	Katie Coleman
	NCL Urgent Care lead	Shakil Alam
	NCL Rapid response/Intermediate care lead	Lyann Gross

Borough Clinical Leads



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Portfolio area	Role	Appointed clinical lead
Borough Commissioning Support and Transformation Delivery: BARNET		
Borough Commissioning	Borough Medicines Optimisation Clinical Lead: Barnet	Aashish Bansal
Starting Well	Borough Children's & Young Persons Clinical Lead: Barnet	Joanna Yong
Living Well	Borough Mental Health Clinical Lead: Barnet	Louise Miller
	Borough Adults /LTCs /Prevention Clinical Lead: Barnet	Nick Dattani
Ageing Well	Borough Frailty, Dementia & Community Services Clinical Lead: Barnet	Nick Dattani
Borough Transformation & Development	Borough Primary Care Development Clinical Lead: Barnet	Amit Shah
	Borough Digital Transformation Clinical Lead: Barnet	VACANT
	Borough Urgent & Emergency Care Clinical Lead: Barnet	Barry Subel
Borough Commissioning Support and Transformation Delivery: CAMDEN		
Borough Commissioning	Borough Medicines Optimisation Clinical Lead: Camden	Philip Taylor
Starting Well	Borough Children's & Young Persons Clinical Lead: Camden	Oliver Anglin
Living Well	Borough Mental Health Clinical Lead: Camden	Jonathan Levy
	Borough Adults /LTCs /Prevention Clinical Lead: Camden	Sarah Morgan
Ageing Well	Borough Frailty, Dementia & Community Services Clinical Lead: Camden	Stuart Mackay-Thomas
Borough Transformation & Development	Borough Primary Care Development Clinical Lead: Camden	Dee Hora
	Borough Digital Transformation Clinical Lead: Camden	Ehsan Alkizwini
	Borough Urgent & Emergency Care Clinical Lead: Camden	Lyann Gross

Borough Clinical Leads



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Portfolio area	Role	Appointed clinical lead
Borough Commissioning Support and Transformation Delivery: ENFIELD		
Borough Commissioning	Borough Medicines Optimisation Clinical Lead: Enfield	Hetul Shah
Starting Well	Borough Children's & Young Persons Clinical Lead: Enfield	Punit Sandhu
Living Well	Borough Mental Health Clinical Lead: Enfield	Uzma Abedi
	Borough Adults /LTCs /Prevention Clinical Lead: Enfield	Alpesh Patel
Ageing Well	Borough Frailty, Dementia & Community Services Clinical Lead: Enfield	VACANT
Borough Transformation & Development	Borough Primary Care Development Clinical Lead: Enfield	Fahim Chowdhury
	Borough Digital Transformation Clinical Lead: Enfield	Arjuna Yogasakaran
	Borough Urgent & Emergency Care Clinical Lead: Enfield	Mohammad Choudhry
Borough Commissioning Support and Transformation Delivery: HARINGEY		
Borough Commissioning	Borough Medicines Optimisation Clinical Lead: Haringey	VACANT
Starting Well	Borough Children's & Young Persons Clinical Lead: Haringey	David Masters
Living Well	Borough Mental Health Clinical Lead: Haringey	Ruth Embaie
	Borough Adults /LTCs /Prevention Clinical Lead: Haringey	Sharon Seber
Ageing Well	Borough Frailty, Dementia & Community Services Clinical Lead: Haringey	Kate Rees
Borough Transformation & Development	Borough Primary Care Development Clinical Lead: Haringey	Gino Amato
	Borough Digital Transformation Clinical Lead: Haringey	Nazmul Akunjee
	Borough Urgent & Emergency Care Clinical Lead: Haringey	Shakil Alam

Borough Clinical Leads



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Portfolio area	Role	Appointed clinical lead
Borough Commissioning Support and Transformation Delivery: ISLINGTON		
Borough Commissioning	Borough Medicines Optimisation Clinical Lead: Islington	Rue Roy
Starting Well	Borough Children's & Young Persons Clinical Lead: Islington	VACANT
Living Well	Borough Mental Health Clinical Lead: Islington	VACANT
	Borough Adults /LTCs /Prevention Clinical Lead: Islington	VACANT
Ageing Well	Borough Frailty, Dementia & Community Services Clinical Lead: Islington	Katie Coleman
Borough Transformation & Development	Borough Primary Care Development Clinical Lead: Islington	Imogen Bloor
	Borough Digital Transformation Clinical Lead: Islington	Ian Colvin
	Borough Urgent & Emergency Care Clinical Lead: Islington	VACANT
Macmillan Clinical Leads		
	Macmillan End of Life Clinical Lead	Sarah Shelley
	Macmillan Clinical Lead	Daniel Free
	Macmillan Clinical Lead	Kate Rees
	Macmillan Clinical Lead	Nitika Silhi
	Macmillan Clinical Lead	Abriame Sambasivan



Covid-19: health and social care staff testing

Covid-19: frontline staff testing

- We have commenced testing of frontline staff in North Central London, further enhancing the national staff testing programme.
- We are now able to administer Covid-19 tests for staff via drive-through testing centres in North London, as well as several walk in hubs across NCL.
- This is in addition to increased testing on site at acute and community trusts.
- In the past three weeks, we have tested more than 2,000 staff including those working in primary care and community pharmacies.
- This week, we launched a web page to increase the access to testing for those in the care sector and are increasing the options for testing.
- We will also be continuing to pilot home testing and expanding testing to include members of a household exhibiting symptoms who are under 18 from this week.



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NCL CCG Brand and Communications

NCL CCG brand and templates

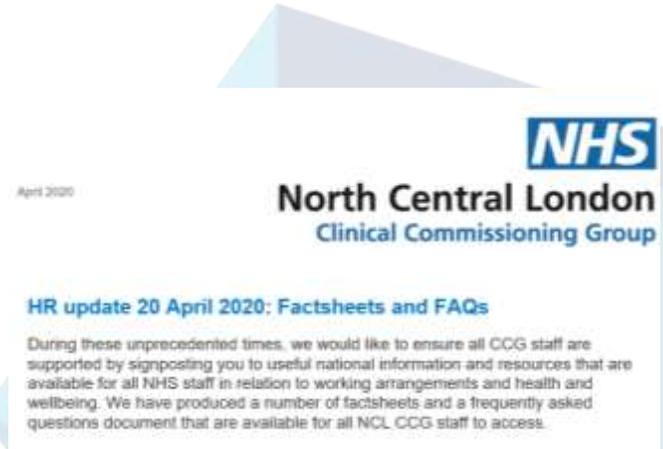
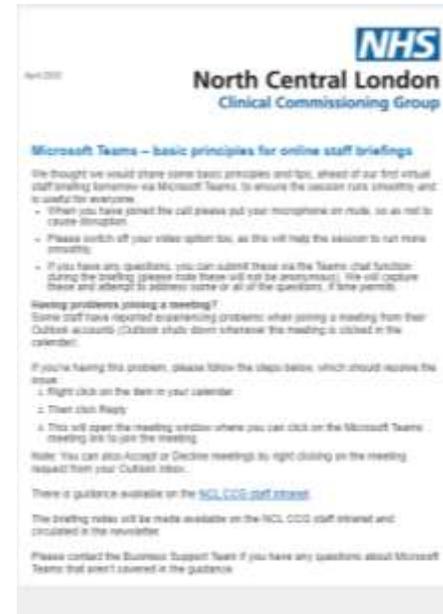
- NCL CCG templates have been finalised and are available on the staff intranet: <https://intranet.northcentrallondonccg.nhs.uk/toolkits/ncl-branded-templates.htm>.
- We will continue to work with designers and will add further templates to this page as they are finalised.
- We now have:
 - Brand Guidelines – please review these before using any of the templates, to make sure you’re using them correctly
 - Letterheads – for each borough office and also joint branding with Councils
 - Powerpoint slides – click ‘New slide’ to see the full suite of slides available
 - Word templates – report and poster templates available, with more to follow.
- Any questions about the templates or new brand should be directed to: nclccg.communications@nhs.net.

Internal communications

- Borough staff intranets are no longer being updated. All updates will be added to the new NCL CCG intranet.
- We are in the process of bringing across all content from the borough intranets.
- These are all still live so that you can locate historic information on those pages.
- The NCL CCG intranet will be added as the homepage for all NCL CCG staff in due course. Unfortunately the IT team is under huge pressure with the remote working arrangements, and this has been deprioritised for the moment.
- Bookmark the page on your browser to help access it more quickly in the interim: <https://intranet.northcentrallondonccg.nhs.uk/>
- If you would like to add something to the staff intranet, send it to: nclccg.communications@nhs.net.

Internal communications

- You should hopefully all now be receiving NCL CCG email communications from the Comms and Engagement team.
- If you are not receiving these communications, please send an email to nclccg.communications@nhs.net with your name, email address and directorate so that we can add you to the list.





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International Workers' Memorial Day

International Workers' Memorial Day

- With the Covid-19 crisis sadly taking the lives of some health and care workers, International Workers' Memorial Day, takes on a whole new significance in 2020.
- On Tuesday at 11am, unions supporting health and care workers across the UK are asking all of us to observe one minute silence to remember their contribution.
- It will allow the nation to pay respect to those whose work involved caring, saving lives, and keeping key services running and the rest of the country safe, while showing support for families who have lost a loved one.