



North Central London
Clinical Commissioning Group

Staff Briefing
30 April 2020

Haringey and
Islington directorates

Housekeeping – Microsoft Teams

- Please put microphones on mute
- Please switch off your video option so that the session can run more smoothly.
- Please submit any questions, via the Teams chat function. We will address these if time permits.
- To submit a question, you must download the MS Teams app to your laptop (you aren't able to use this functionality if viewing via a web link).



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Introduction to Frances O'Callaghan



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Primary care services for people with Covid- 19 symptoms

Rachel Lissauer

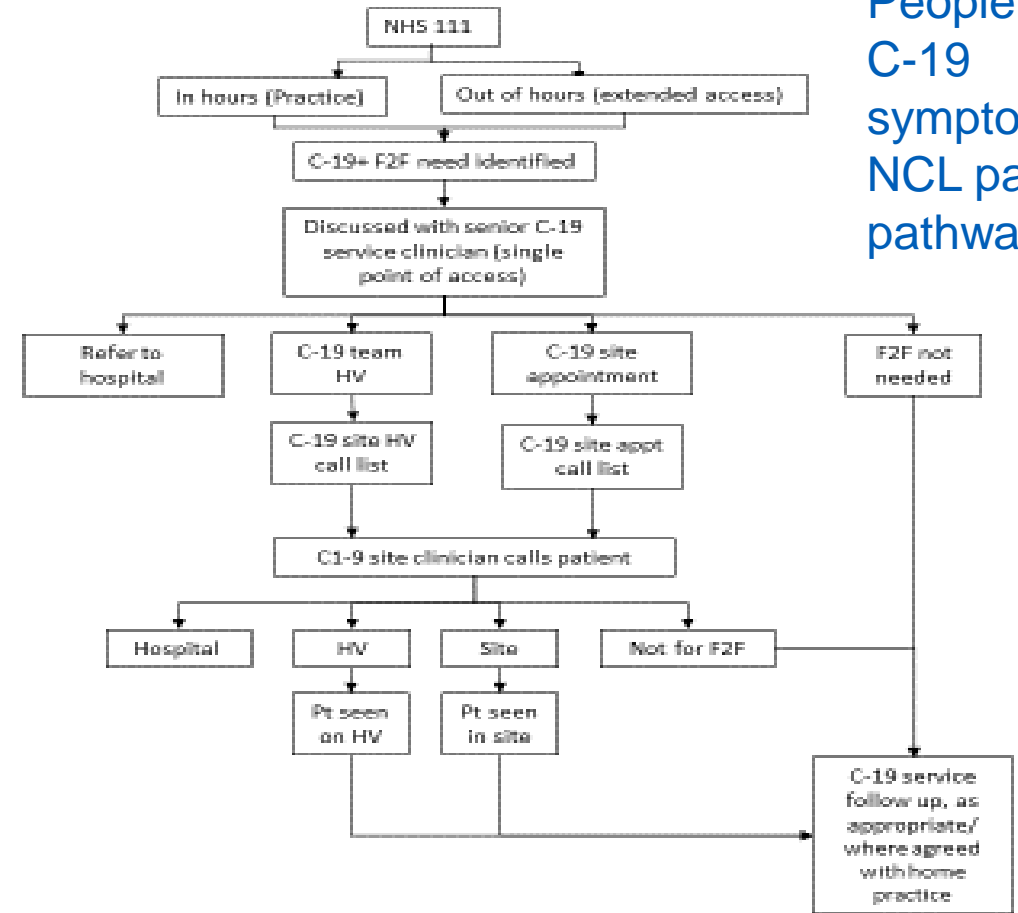
Sites and home visiting – Primary care

- National guidance outlines requirement to separate patients and staff with suspected Covid-19 from those with lower suspicion of Covid-19. NCL approach includes designated sites and services.
- General practice delivery model has changed significantly – **Total Triage**: all patients are triaged remotely (phone, online, video)
- No-one booked for face-to-face unless agreed by minimum of two GPs, and only when all other routes have been explored
- Practices continue to see own patients with no symptoms of Covid-19

Sites and home visiting – Primary care

- NCL dedicated and designated sites are all operational.
Locations are:
 - Barnet – Edgware Walk in Centre
 - Camden – Peckwater Centre
 - Enfield – Chase Farm Urgent Treatment Centre
 - Haringey – Bounds Green
 - Islington – Andover Practice (new site tbc)

People with C-19 symptoms
NCL patient pathway





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Local Updates

Tony Hoolaghan

Local Updates

- Workforce – a reminder for everyone to update workforce with working from home
- IT issues: staff have highlighted some IT issues such as people not being able to access folders. IT are now working on this.
- [Staff wellbeing HR survey](#) – a reminder for staff to do this by 10th May

The survey will capture staff views, comments and any additional support requirements we can offer during this unprecedented time